



*MARTIN O'MALLEY*  
Governor

*ANTHONY BROWN*  
Lieutenant Governor

*T. ELOISE FOSTER*  
Secretary

## **IMPORTANT INFORMATION ABOUT YOUR PRESCRIPTION DRUG COVERAGE**

Last Updated 04/13/07

### Prescription Drug Question & Answer

- Q. When does this change take effect?  
A. Caremark will continue to be our prescription drug vendor through June 30, 2007. Catalyst will take over on July 1, 2007.
- Q. Are the prescription benefits changing?  
A. No, the copays for both retail and mail order are staying the same.
- Q. Can I still use my same pharmacy?  
A. Yes, Catalyst works with all the same pharmacies that Caremark uses.
- Q. Is the \$700 out of pocket copayment maximum still in effect?  
A. Yes, the \$700 out of pocket maximum applies to all prescription copays during the plan year. When the plan year begins again July 1, 2007, you will start from zero. Remember this \$700 copayment maximum applies to you and your dependents enrolled with you in the prescription plan. The pharmacy will still track your progress as your copayments accrue towards the \$700 maximum.
- Q. Will I have to re-enroll in prescription coverage during Open Enrollment?  
A. No, if you are currently enrolled in prescription coverage, it will automatically roll over and continue into the new plan year beginning July 1, 2007. If you are not enrolled in the prescription plan now or wish to change the dependents you have enrolled with you, you must go through the open enrollment process. The open enrollment materials you will receive will have detailed instructions.

~Effective Resource Management~

301 W. Preston Street, Room 509

Tel: (410) 767-4710 • Fax: (410) 333-7122 • Toll Free: 1 (800) 307-8283 • TTY Users: call via Maryland Relay

<http://www.dbm.maryland.gov>

Q. Will I get new ID cards?

A. Yes, you will receive new prescription drug ID cards at the end of June. You can begin using them on July 1. Remember to cut up and throw away your old cards on July 1.

Q. How will my pharmacist know I have new prescription coverage?

A. The first time you need to fill a prescription on or after July 1, take your new ID card with you to the pharmacy so they can update their records.

Q. Will my prescription drugs cost the same?

A. The copayments and plan design will all stay the same effective July 1, 2007. However, the new vendor will be using a formulary that is slightly different. We anticipate that the impact of this formulary change will be minimal. Over the next 2 months, if the maintenance drugs you are taking right now will be moving to a different tier and will have a higher copayment, you will receive a letter from Catalyst that you can share with your physician. The letter will include equally effective alternatives that may help you avoid paying a higher copayment. Also, remember that using the mail order pharmacy for maintenance medications can save you money. The highest copayment charged for mail order prescriptions is \$20. Information on the formulary will be available on Catalyst's website in the coming weeks along with the customer service phone number.

Q. What happens if I have not received my ID card by July 1 and need to fill a prescription?

A. In the event you do not receive your ID card before July 1, you can still fill your prescription. Because your eligibility information will be in the system before July 1, your pharmacist can still verify coverage using your social security number. Simply give that to the pharmacist and advise them your coverage is under Catalyst Rx.

You may also print a temporary ID card right from the Catalyst website. Detailed instructions will follow.

Q. I am using the mail order pharmacy for my prescriptions. Will I have to get new prescriptions from my physician and start the process over?

A. Unless you reach the end of your twelve-month supply on June 30, 2007, your mail order information will be transferred to Catalyst from Caremark to ensure no disruption in this service. If your twelve-month prescription happens to expire on June 30, you will have to start the process over under the Catalyst program, just as you would have under Caremark. Detailed information will follow as we get closer to July 1, 2007.